



AQUASIS MARINE INSTITUTE

Corp. Off. B-312, Shree Nand Dham, Plot No. 59, Sector 11, CBD Belapur, Navi Mumbai
Maharashtra, India - 400614

(A Unit of Aquasis Maritime Institute, Approved by D.G. Shipping, MTI No.- 308027))
Add: Eid Chawk, Sikidri, Ormanjhi, Ranchi, Jharkhand, India - 835219

Email : info@aquasismarine.com

ISO No : 9001 : 2015

CERTIFICATE

Certificate No. 30100366212401034

This is to certify that DEEPAK SHA Date of Birth 20/05/1997 C.D.C. No. MUM587547
Passport No. AA493186 Certificate of Competency, (if any) Grade N/A NO. N/A Indian
National Database of Seafarers (INDoS No) 25ZM0306 has successfully completed a training
course for Certificate of Proficiency in.

Pax Familiarization

Person providing direct Pax Service on Pax Spaces

COURSE COMPLIANT WITH THE APPLICABLE REQUIREMENTS OF THE STCW CONVENTION, 1978, AS
AMENDED

In accordance with Regulation VI/1, Section A-VI/1, Paragraph 2.1

The Syllabus Covers:

- Introduction to Passenger (PAX) Services
- Understanding Passenger Spaces
- Roles and Responsibilities of PAX Service Personnel
- Passenger Care and Professional Conduct
- Basic Communication with Passengers
- Passenger Assistance Procedures
- Safety Awareness in Passenger Areas
- Practical Familiarization of Passenger Spaces
- Passenger Service Procedures
- Communication and Service Scenarios
- Emergency Response Awareness
- Passenger Boarding and Disembarkation Procedures
- Passenger Guidance and Assistance
- Crowd Management and Passenger Movement
- Emergency Procedures and Safety Awareness
- Identification of Hazards in Passenger Spaces
- Safe Working Practices
- Handling Passenger Queries and Complaints
- Professional Service Standards
- Passenger Safety & Security Awareness
- Practical Assessment
- Final Course Review and Evaluation

Held From 28/08/2026 To 31/08/2026

Digitally signed by Arun Kumar Sinha
Date:01/09/2026 17:43:04 +05:43

Deepak Sha
Signature of Candidate

Training Co-ordinator



01/09/2026
Date of Issue

Digitally signed by Capt. Santosh Kumar
Date:01/09/2026 17:43:04 +05:43

Principal



(This Certificate expires on :31/09/2031)

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